

QUARTERLY NEWSLETTER

DECEMBER 2022



Our kind of people



Fredy, Luis, Albeiro, Ricardo, Segundo, John and Edison, with supervisor Patricio

Team award at Arlington

The cleaning team at Arlington have been awarded Shining Star awards after receiving great feedback from senior team manager Shani Johnson.

She said: 'The team are a friendly, hard working bunch, who are always happy to help and on hand to deal with those little emergencies.'

You can recommend a team or individual
Send an email to renovoorders@renovofs.co.uk

From the operations team

This year has been a challenging one, with recruitment slowing down across the industry.

But the BICSc Centre at Arlington re-opened, working alongside One Housing Group to provide training for those in need of support and Renovo also took part in an event in aid of World Homelessness Day.



We also held a Macmillan coffee morning, which offered a range of delicious home-made goodies, and raised more than £250 for the charity.

The operations team appreciates the hard work put in across the sites - we thank you and hope 2023 brings better news!

From the board

As we look ahead to 2023, we can take time to reflect on the last 12 months. It has been a turbulent time globally, and nationally, impacting us all personally in one way or another.

The economic instability has brought challenge and adversity, but we strive to succeed and deliver in the best way we can.

So I would like to take this opportunity to thank you all for your hard work and commitment throughout the year. Our combined strength is what makes us a success. On behalf of the board and of colleagues at One Housing, I would like to wish you all the very best for 2023.



Lucinda Walker
chair of the board

Giving back

I was contacted by Hampshire Bank through a platform where I advertised our care and support services. The platform finds businesses who want to give back to the community and the bank staff wanted to come and do some painting and decorating at Thrle Road, our mental health service.

I should like to thank Chequers, and Joseph in particular, who supported the event by helping us price up the materials, buying the materials and supporting us on the day.

The customers' lounge looks brilliant, and I understand everyone had a great day.

Jane, our team manager, said: 'The room looks so much brighter, thanks very much for everyone's time on this.'



Behind the scenes...



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Our management team, above, are here to look after the sites across the Care and Support portfolio, which includes the Baycroft & Senior Living care homes.

With help from our great team of operatives it is our aim to provide the quality services required and we will be happy to help.

We can also advise on other services, including carpet cleaning, hard floor scrubs and bulk waste removal.

We would also like to get involved in any projects that maybe happening, from offering support with getting back into work, to helping with a charity event.

Trio prove to be real stars



Darren Browne, Tye Brooks and Domingos Simba, from Renovo's maintenance team, have received Shining Star awards for sharing the coverage of multiple sites to avoid one of them having to drive 140 miles a day for up to five days at a time.

Money tips and winter savers...

Please use the link below for some top tips to help you save this winter:

<https://www.which.co.uk/tool/my-money-health-check#intro>

My Money Health Check

Are you worried about the cost of living? My Money Health Check is a free tool for anybody looking for ways that may help them save money during the cost of living crisis.

It takes less than 5 minutes to complete and your answers will be anonymous. It's as easy as three steps:



1 Answer seven questions on your living costs and spending



2 Our free tool will bring together the latest guidance that we think could help you



3 See whether you could cut your costs

My SOS

We are currently rolling out a personal alarm device, known as My SOS.

The device has many uses including two-way communications, fall detection alert and a dedicated SOS button, which is monitored 24 hrs a day



Safety training offered

Specialist training has been set up for our operatives, covering safety and awareness, especially around vulnerable adults and the elderly. If you have not received your certificate or have yet to complete your course, contact us at renovoorders@renovofs.co.uk

Vacancies and opportunities

We currently have a number of cleaning and Housekeeper opportunities available in the London, Chelmsford, Luton and Bedford areas. For information contact us at renovoorders@renovofs.co.uk