

# QUARTERLY NEWSLETTER

MARCH 2023



## Our Kind Of People

### Rapid Responders...

Back in January, we were alerted to a fire event that had occurred in a Central London care home that required a quick response to get the residents back into their flats.

As soon as we were off the phone to the manager and given the go ahead, both Renovo & Chequers were on the scene within a few hours. Teams that were allocated elsewhere pulled together and got stuck into the clear up & washdown!

Some of the operatives in attendance had never met each other before, even though most had served the two companies for many years. Amongst these unsung heroes were, 'Speller', Chip, Pepe, Moises, Hector, Gavin, Dave, Mark, Russell, Miley and our own regular operative, 'Natty'.

Our client was very happy with the operation and the speed that the service was turned around at such short notice. A massive thank you goes out to all involved



*"Excellent job"*

*"That's fantastic"*

*"Chequers and Renovo are doing a cracking job on the corridor, all traces of the fire are disappearing from the corridor and it looks very fresh and neat"*

## A Success Story

### The Case of Ivan Lucci

Within the Churchill family, our Chequers and Renovo businesses are involved in supporting a variety of social housing projects in and around London with cleaning and grounds management services.

One Housing saw the value in the programmes and opened them up to Crisis, one of its partners. Crisis is a national charity for people experiencing homelessness.

Ivan Lucci was a member of Crisis and was being supported by his Crisis coach. Thanks to that help, he became aware of our training programmes and subsequently attended the Chequers training centre. He passed his day's course, impressed our training team, and as a result was later offered an interview.

The good news didn't end there because Ivan was subsequently offered a job. He now works four hours a day, five days a week for Churchill Cleaning at the Stratford Centre, a shopping mall and indoor market in Stratford town centre, east London.

Ivan said: "I was desperate to find a job, not only for the money but for my sense of self-worth. When you have experienced having no fixed abode and no job, the world feels so bleak. The teams at Crisis, Chequers and Churchill all pulled together to help me, and it has made a very big difference to my life.

"Everyone helped me to get back into the workplace and what's more find a way of earning enough money to supplement my benefits without losing them. I am 42 years old and finally getting back on my feet. I have somewhere to live, I have a job and I feel genuinely optimistic about the future."

Said Naomi Childe, director at Chequers: "The Churchill Group takes its social value responsibilities seriously, and we look to add value to the communities we are part of. We run various initiatives to help disadvantaged people from our communities get back into the workplace, but the success of them is still dependent upon the qualities of the people we meet.

"Ivan showed all the characteristics we look for, he was willing, pitched in and showed enthusiasm. At his later interview, he impressed more of my colleagues and that's how he earned his role. It is great to know that we have helped Ivan get back on his feet, and to be able to share his story to inspire others."

## Behind The Scenes...

### Giving Back



On Saturday 12 March, some of our staff, past & present, attended a charity event to support Alzheimer's and Macmillan charities. Over 200 attended, raising in excess of eight thousand pounds. One lucky winner, seen above, cleaned up! Walking away with a pink Hetty vacuum cleaner, kindly donated by Chequers/Renovo.

### Shining Through



Joanne Fairbeard, who is one of our hard working housekeepers, based at Baycroft Orpington was recently nominated a shining star award for her hard work and support. She always manages to put a smile on the residents faces. Seen above, accepting the award from Account Manager, Carlos.



### IWD #EmbraceEquity

Celebrating this year's International Women's Day 2023 with a Renovo/Chequers gathering in Croydon, supporting the global recognition of the social, economic, cultural and political achievements of women

### Time Flies...

Time has certainly flown for Joseph, Tony, Carlos & Luis (pictured), along with Shane & Malcolm, who have all received long service awards. The smiles say it all!



### Vacancies and Opportunities

We currently have a number of cleaning & housekeeper opportunities available in London, Chelmsford, Luton & Bedford areas.

Please contact us at;

[renovoorders@renovofs.co.uk](mailto:renovoorders@renovofs.co.uk)

for more information.